Meeting Decision Session - Executive Member for

Housing & Safer Neighbourhoods

Date 20 September 2018

Present Councillor Douglas

10. Declarations of Interest

At this point in the meeting, the Executive Member was asked to declare any personal interests not included on the Register of Interests or any disclosable pecuniary interests which they had on the business on the agenda. No additional interests were declared.

11. Minutes

Resolved: That the minutes of the meeting held on 19 July 2018 be

approved and then signed by the Executive Member as a

correct record.

12. Public Participation

It was reported that there had been no registrations to speak at the meeting under the Council's Public Participation Scheme.

13. Introduction of a Responsive Repairs and Rechargeable Repairs Policy

The Executive Member considered a report that outlined the reasons why a decision had been taken to introduce a Responsive Repairs and Rechargeable Repairs Policy; the methodology used to develop this and the key changes that would be introduced if these policies were approved.

The Head of Building Services and the Building Services Change Manager were in attendance to present the report and confirmed:

- CYC did not currently have an all encompassing Responsive Repairs and Recharge Policy, information relating to repairs was contained in various locations;
- Workshops had been held across the service to discuss the policy;

 This policy had been considered by the Tenants Scrutiny Panel who were supportive and requested only minor changes, such as more detail on the responsibility matrix.

The Executive Member noted that a Repairs Policy was essential for any housing provider as it fulfilled a number of functions and that the proposed policies had been developed by a group of employees from across Housing and Building Services to ensure the needs of all service areas were met.

The Executive Member noted the key changes within the proposed policies and considered the options put forward, she thanked Officers for their update.

Resolved:

- (i) That the rationale for introducing the Responsive Repairs and Rechargeable Repairs Policy be agreed.
- (ii) That the Responsive Repairs and Rechargeable Repairs Policy be approved.

Reason: This will ensure consistency in decision making around repairs and maximise income from rechargeable repairs.

Councillor Douglas, Executive Member [The meeting started at 2.00 pm and finished at 2.10 pm].